



# Barton Creek Pediatrics

## Valerie Wheelock, MD

7004 Bee Caves Road 1-210 Austin, Texas 78746 (512) 327-0562

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### After Hours / Weekend Services Agreement

Any time our office is closed, we have arranged for a triage service to be available to you for your medical questions or to help you decide how urgently your child needs to be seen. You can reach this service by dialing 1-866-257-9656. You should receive a call back from the triage nurse within 30 minutes, in most cases.

There is a \$25 charge for each call you place to this service. If the triage nurse is not able to reach you during their first call back to the number you provide, they charge an additional \$6 for each attempt they must make in order to reach you. It is, therefore, important to keep the line free after calling them. In most cases, prescriptions will NOT be called in based on a phone triage assessment. Should you request that the doctor be paged, an additional fee may be assessed.

The fees for this service will be billed to you by Barton Creek Pediatrics, as the triage service will only bill medical practices, not individuals.

By signing, below, you are attesting that you understand how the after hours and weekend service fees are assessed and that you will take responsibility for the fees and reimburse Barton Creek Pediatrics/Dr. Wheelock when you receive your bill.

\_\_\_\_\_  
PRINT Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date