

# Barton Creek Pediatrics

Valerie Wheelock, M.D.

7004 W. Bee Caves Road, Building 1 Suite 210

Phone: (512) 327-0562 Fax: (512) 327-8219

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## After Hours / Weekend Services Agreement

Any time our office is closed, we have arranged for a triage nurse service to be available to you for urgent medical questions or to help you decide how urgently your child needs to be seen. You can have this service paged through MedLink (our paging service) by calling 512-323-5465. You should receive a call back from a triage nurse within 30 minutes, in most cases.

There is an \$18 charge for ANY and ALL calls made to this service. If the triage nurse is not able to reach you during their first call back at the number you provide, they charge an additional \$4 for each attempt they have to make in order to speak with you. It is, therefore, important to keep the line free after calling them. In most cases, prescriptions will NOT be called in based on a phone triage assessment. Should you request that the doctor be paged, an additional fee may be assessed.

The fees for this service will be billed to you by Barton Creek Pediatrics, as the triage service will only bill medical practices, not individuals.

By signing, below, you are attesting that you understand how the after hours and weekend service fees are assessed and that you will take responsibility for such fees and reimburse Barton Creek Pediatrics/Dr. Wheelock when billed for the charges you incur by contacting this service.

\_\_\_\_\_  
PRINT Name

\_\_\_\_\_  
*Signature*

\_\_\_\_\_  
Date